

CONFTOOL delegate registration tutorial

As updated on 16 July 2024

From 2017, ICSOBA selected ConfTool (ConfTool - Flexible Conference and Event Management Software) as its Conference and Event Management Software. ConfTool is a Web-based event management system developed to support the organization of academic conferences, workshops, congresses, and seminars. It has helped more than 5000 organizers to make their events a success and is available in over 15 languages.

Every year, ConfTool is specifically configured to meet the needs of the ICSOBA International Conference and Exhibition. With time and experience, we progressively fine-tuned ConfTool scope and usage to optimize efficiency.

As of 2024, ConfTool is used for two purposes:

- A. the submission and review process of contributions,
- B. the registration, administration, and invoicing of participants.

The very purpose of this tutorial is to provide guidance to ICSOBA participants on how to register to an ICSOBA International Conference and Exhibition.

Although most of ICSOBA participants are familiar with ConfTool usage, the growing audience of ICSOBA means every year many newcomers are experiencing such registration process. As every organiser's communication, participant access rights and access to the online conference platform, participant badges content, determination of fee, fee payment tracking.... are developed and processed based on ConfTool database, it is compulsory each participant input personally his/her personal details and program selected options.

This what we hope to facilitate by providing this tutorial.

This document is a living document and will be enriched and updated regularly from the user's feedback.



The registration process consists of 3 separate and successive phases. The sequence of the phases needs to be complied with, but the 3 phases could be undertaken one after the other during the same session, or the process could be ended at the end of any phase and resumed later.

These 3 phases are:

- Create New User Account
- Registering to the Conference
- Conference fees payment

This tutorial is dealing with each of these phases.



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1. Create New User Account

At the time of the yearly parameter setting of ConfTool, only the previous year reviewer's accounts (and ICSOBA Directors) are uploaded in the system.

This means that if you are a last year reviewer, you can skip this step of creating a new account **providing** you are using the same email address as you used last year.

For all other participant, you must first complete this first step.

Note: for some specific cases (typically participants benefiting from free registration as part of a Sponsor package), ICSOBA administrator may create your user account. In such case, you will receive an email from the ConfTool, system inviting you to reset your password and enter your personal details (step 1.2 of this tutorial)

1.1. Reach ConfTool login page

Reach this page at ICSOBA 2024 - ConfTool Pro - Login

| Register New | |
|--|---|
| ICSOBA | Conference Administration |
| Please log in to be able to submit a contribution, e | nter or view reviews or to register for conference participation. |
| If you have not yet created a user account, please d | o so now. |
| Please note that only the reviewer accounts of the All other users will have to create a new account fo | e preceding ICSOBA 2023 were copied. r this event. |
| Account | Login |
| First time here? | |
| Register n | ew |
| Registered users | |
| E-mail or user name: | · A Forgotten your user name? |
| Password: | Ap Forgotten your password? |
| | Login |
| | Mobile View 📮 |
| Contact and Legal Notice - Contact Address: conflool@icsoba.org Privacy Statement - Conference: ICSOBA 2024 | Conference Software: ConfTool Pro 2.8.103+TC © 2001–2024 by Dr. H. Weinreich, Hamburg, Germany |

1.2. Register New

Filled in all the compulsory fields marked with an asterisk (*)



| ogin | |
|---|--|
| | @↓ |
| Register New | |
| On this page you can create a new user acco n. | unt for the ConfTool conference management system. All fields marked with an asterisk (*) must be filled |
| Personal Information | |
| * Organization / Company | |
| Department | |
| * Title | O Ms. |
| | O Mr. |
| | O Dr. |
| | O Prof. |
| * First & Middle Name | |
| * Last Name / Family Name | |
| * Address Line 1 | |
| Address Line 2 | |
| (*) Postcode / ZIP Code | |
| * City | |
| (*) State / Territory / Province | Please Select (only U.S. / Can / Aus) |
| * Country | France v |
| * Nationality | Please select v |
| Date of Birth | 1 v Jan v 1901 v |
| Place of Birth | |
| Phone | |
| * E-Mail | |
| Secondary E-Mail (Optional) | |
| Personal Assistant E-Mail (cc E-Mail) | You may enter the e-mail address(es) of one or several person(s) to receive copies (CCs) of all personal messages sent to you by ConfTool. Several addresses have to be separated by commas. |
| Homepage URL | |

If you require a visa support letter from ICSOBA, fill in the next two paragraphs (this can be done at a later stage as you will always be able to come back to your personal details).

| Passport No. | |
|--------------------------------|---|
| Passport Issue Place | |
| Passport Issue Date | 1 v Jan v 2015 v |
| Passport Expiry Date | 1 v Jan v 2015 v |
| Date of Arrival | 1 • Jan • 2015 • |
| Date of Departure | 1 v Jan v 2015 v |
| Accommodation Address | Name and address of your accommodation, hotel etc. |
| Address and Fax No. of Embassy | Address and fax number of the embassy where you will apply for your visa. |

128 Des Fauvettes, Saint Colomban, Québec, J5K 0E2 Canada Visit us at: www.icsoba.org Contact us: info@icsoba.org

Page 5



Tick the data privacy check box as well as the email usage you select.

Add any comment you deem useful for the organisers.

| * Data Privacy Agreement | Data Privacy Agreement |
|--------------------------|---|
| | In order to use the ConfTool system, you will create a user account with your personal details. Your user data, your actions and the results of your actions will be stored within the system. |
| | Use and Disclosure of Personal Data |
| | Information stored in the ConfTool system will exclusively be used in relation to this event or a subsequent event. Your personal data will only be passed on to third parties if this is necessary for the organization of the event, for billing purposes or for legal reasons (e.g. in the case of an external audit), but it will not be distributed or sold to other parties for other purposes. |
| | Right to Information |
| | Upon request, the organisers of this event will provide you, in writing, with all personal data they have stored about you. You can inquire where the data were collected, to whom they are disclosed and the purposes for which they have been stored. |
| | Privacy Statement |
| | By accepting the privacy agreement you also confirm that you read the privacy statement of the operators of this ConfTool installation. |
| | ✓ I accept the data privacy agreement. |
| Usage of your email | I aggred that ICSOBA will use my email |
| | ✓ To send me the IC SOBA News |
| | You Authorize ICSOBA to send you information by mail during the Year (newsletter, call for paper,) |
| | ✓ To share my email with the Media Partner of ICSOBA |
| | You autorize ICSOBA to share your information with ours Media Partner (Metal World,) |
| User Comments | Require vegetarian diet |
| | |
| | |
| | 1 |

Fill in the account information. These are compulsory fields marked with an asterisk (*)

| Account Information | |
|---------------------|--|
| * User Name | Bloggy Your user name must be at least two (2) characters long. It is case sensitive. |
| * Password | Passwords must have at least five (5) characters. They must include at least one letter (a–z) and one number (0–9). Passwords are case sensitive. |
| * Confirm Password | Please repeat your password for verification. |

Depending on what you would like to do now, click either on:

- Create User Account Only
- Submit and began With Participant Registration

| Submit and Begin With Participant Registration |
|--|
| Submit and Begin With the Submission of a Contribution |
| Create User Account Only |



If one or several compulsory fields were missed or wrongly filled in, you will get an "Error During Registration" message.

When selecting "Create New User Only", if everything OK, you will get a screen like:

| 42 nd CONFERENCE AND EXHIBITION ICSOBA 2024 | (Tesoba) 27 - 31 October 2024 Lyon, France |
|---|---|
| Overview | 음 Joe W. Bloggs ✔ ☞ Logout |
| Registration Information Your user account has been established. Next time you visit the cont Welcome Brof. Loo W. Blogge | ference system, please use your user name and password to log in. |
| You are longed in as user ine | |
| You are not yet registered as participant. You can register below. | |
| You can select from the following options: | |
| Your Submissions Here you can submit a new abstract and manage your submitted abstract Register as Participant Here you can register for conference participation. Visa Invitation Letter You may now download and print out your visa invitation letter (PDF file). Show User Account Details Here you can access the personal data of your user account. Edit User Account Details Here you can update your personal user data. Cogout Please sign out when you are finished to prevent unauthorized access to Logout and Return to the Main Website Sign out and return to the website "42 nd Conference and Exhibition ICS() | or papers. your account. DBA 2024". |
| Contact and Legal Notice · Contact Address: conflool@icsoba.org Privacy Statement · Conference: ICSOBA 2024 | Print View Conference Software: ConfTool Pro 2.8.103+TC © 2001–2024 by Dr. H. Weinreich. Hamburg. Germany |

From this page, you can:

- Check and/or edit/update your account detail.
- Generate an Invitation letter for the conference.
- Generate a visa Invitation letter for the conference (if you filled in the passport and arrival/departure details).
- Logout and come back later by login in using the Username and Password you just defined
- Register to the conference as participant (same as if you would have selected "Submit and began With Participant Registration" on previous screen



This completes the process of creating a New User Account in ConfTool.

Therefore, as the end of this first phase, you achieved the status of "ConfTool user". You have NOT yet register to attend the conference.



2. Registering to the conference

If you have stopped the process after creating your ConfTool, account and you now want to register to the conference, you need first to log in using Username and Password you defined during previous step.

| 1 | CSOBA Conference | o Ada | inistration | |
|--|---|----------|---|----------|
| l' | CODA Comerenc | e Aun | misuation | |
| Please log in to be able to submit a con | tribution, enter or view re | eviews o | r to register for conference participation. | |
| If you have not yet created a user accour | nt, please do so now. | | | |
| Please note that only the reviewer acco All other users will have to create a new | ounts of the preceding IC account for this event. | CSOBA | 2023 were copied. | |
| | Account Login | | | |
| First time here? | | | | |
| | Register new | | | |
| Registered users | | | | |
| E-mail or user name: | joe | | ا Geregotten your user name? | |
| Password: | | | ⊕ Forgotten your password? | |
| | Login | | | |
| | | | | 11-17-17 |

Login will bring you to the "overview" screen:

|)verview | ≗ Joe W. Bloggs ∨ | 🖾 Logo |
|--|--|------------------------------|
| Do not forget to register for the conference! You are not yet registered as a conference participant. If you wish to participate, you can register via the n | nenu item "Register as Pa | articipant". |
| Welcome, Prof. Joe W. Bloggs | | |
| You are logged in as user joe. | | |
| You are not yet registered as participant. You can register below. | | |
| You can select from the following options: | | |
| Your Submissions Here you can submit a new abstract and manage your submitted abstract or papers. | | |
| Register as Participant Here you can register for conference participation. | | |
| ✓ Visa Invitation Letter You may now download and print out your visa invitation letter (PDF file). | | |
| Show User Account Details Here you can access the personal data of your user account. | | |
| See Edit User Account Details Here you can update your personal user data. | | |
| Logout Please sign out when you are finished to prevent unauthorized access to your account. | | |
| | | |
| | Pri | int View 🖨 |
| Contact and Legal Notice - Contact Address: conflool@icsoba.org Cor Privacy Statement - Conference: ICSOBA 2024 © 2001-7 | nference Software: ConfTool Pr 2024 by Dr. H. Weinreich, Hamb | ro 2.8.103+T burg, German |



From which you select: Register as Participant

The registration process itself is split into 4 steps:

2.1. Participant status

Select your Status Information.

Pay attention to the status of your company: if your company is an ICSOBA Corporate Member, you benefit of a 10% discount on the registration fee. To get this discount, you need to enter the Company Discount Code in the field opening on the bottom of the screen.

So check the status of your company at <u>Corporate - ICSOBA</u> and request from your company ICSOBA representative the discount code.

Please note if you wrongly register as participant whilst eligible to CM discount, we will not be able to refund you with this discount.

| Overview > Participant Data Image: Constraint of the overview page. Constraint of the overview page. Constraint of the overview page. <th>← Overview</th> <th></th> <th>S Joe ₩. Bloggs ∨</th> <th>🕸 Logout</th> | ← Overview | | S Joe ₩. Bloggs ∨ | 🕸 Logout |
|--|--|--|-------------------------------|----------|
| Registration for Participation - Step 1 of 4: Participant Status Are you can register for conference participation. Please select your status. Are completing the registration process, you will receive a confirmation e-mail. You will also be able to print out your registration confirmation and account is a component of a component of the overview page. You are a Corporate Member Company employee, you can benefit of a registration discount Check CM companies @ Corporate Sudent or relifed (delegate / speaker) Check CM companies @ Corporate Corporate Member Participant Corporate Member Speaker Sudent or relifed (delegate / speaker) Check CM companies @ Corporate Corporate Member Participant Corporate Member Speaker Sudent or relifed (delegate / speaker) Corporate Member Speaker Sudent or relifed (delegate / speaker) Corporate Member Speaker Sudent or relifed (delegate / speaker) Corporate Member Speaker Sudent or relifed (delegate / speaker) Corporate Member Speaker Sudent or relifed (delegate / speaker) Corporate Member Speaker Sudent or relifed (delegate / speaker) Corporate Member Speaker Sudent or relifed (delegate / speaker) Corporate Member Speaker Sudent or relifed (delegate / speaker) Corporate Member Speaker Sudent or relifed (delegate / speaker) Corporate Member Speaker Sudent or relifed (delegate / speaker) Corporate Member Speaker Sudent or relifed (delegate / speaker) Corporate Member Speaker Sudent or relifed (delegate / speaker) Corporate Member Speaker Sudent or relification Corporate Member Speaker Sudent or relification Corporate Member Speaker Sudent or relification Corporate Member Speaker Sudent Speaker Sudent Speaker Sudent Speaker | Overview > Participant Data | | | @↓ |
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| | | Proceed to Step 2 | Event and Item Selection | |

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Don't forget to cross check and edit if required your badge details as you would like them to appear on your Name Badge

Click on "Proceed to step 2"

2.2. Event and Item selection

On this screen, you will be able to select the event you would like to participate during the conference.

- Physical or online registration
- Complementary event and other chargeable options
- Send remarks to the organisers.

Please note that your registration includes invitation for one accompanying person to the welcome cocktail and the gala dinner. However, this invitation doesn't allow for conference or exhibition participation.

For better management of the conference catering, help us by indicating the right number in these fields.



| | 0.000 W. D | |
|--|---|---------------------------|
| verview > Participant Data | | 0 |
| Registration for Participation ease select the events and items of interest | - Step 2 of 4: Event and Item Selection t to you. | |
| 1. Participant Status / 2. Event | and Item Selsotion 3. Registration summary 4. Confirm Registration | |
| articipant Status Information | | |
| Ser ID: 2274 | Al-Black /East, Bird) | |
| fvou are a Corporate Member Company er | noisaphi (carly bird) molovee, you can benefit of a registration discount. | |
| Check CI/I companies @ Corporate - ICSO | BA | |
| Rease note if you wrongly register as deleg | ate whilst eligible to CI(if discount, we will not be able to refund you with this discount. | |
| Participant | | |
| vente/meme | | Prior |
| | Physical conference registration | USD 1,000.0 |
| | 28-30 October 2024 Lyon, France | |
| * To help us to better manage conference room allocation, please | Aluminium Electrolysis V | |
| select the main field you intend to attend | | |
| | Online conference registration | USD 400.0 |
| _ | 28 - 30 October 2024 Online | |
| omolementary events | The conference will be broadcasted on Whows Those events are lock ded in your conference fee | |
| 2 💙 | Welcome Cooktall | |
| | Sunday, 27/Oct/2024: 8:00pm - 10:00pm Marriott Lyon Cité Internationale | |
| 2 🗸 | Gala dinner | |
| | Tuesday, 29/Oct/2024: 7:30pm - 11:30pm Abbaye de Collonges "Paul Bocuse" | |
| ptional events | Those events require a specific registration | |
| 1 🗸 | "Memorial" trip Sunday, 27/Oct/2024: 9:00am - 5:00pm | USD 50.0 single price |
| | Aluminium valley - Vallée de la Maurienne Galdel tour of Maurienne Indoninal industrial altes - Fuil dev return trin from Luon | |
| | This lour is subject to 15 participants minimum and limited to 50 maximum | |
| 1 🗸 | Social event : Cruice dinner Monday, 28/Dct/2024, 7:30pm - 11:30pm | USD 50.0 alingle price |
| | Discover Lyon by night during sightseeing tour on the Rhône and Saône rivers | |
| | Limbel to 160 participanta maximum | |
| 1 🗸 | Social event : Fun party Wednesday, 30/Oct/2024; 8:00pm - 10:00pm | USD 50.0 allight price |
| | Have fun with DJ music, casino gaming and magic tricks for the last night of the conference at picturescue East de Valse, downtown Luce city | |
| | Enjoy cockbail clinear and meal our lonight sponsor representatives (Real Company) | |
| iohnioal Field Trips | Those trips require a specific registration | |
| | Technical Field Trip to Dunkirk - Aluminium Bmelter | USD 300.0 |
| | The Aluminium Dunkarque plant is localed approximativity at 750 kms from Lyon. | |
| | Prese check the tast updated details and schedule of the plant visit on ICSOBA | |
| | Limited to 50 participants maximum (return + one way option) | |
| ✓ | Technical Field Trip to Dunkirk - Aluminium Bmetter one way Thursday, 31/Oct/2024; 7:00am - 7:00pm | USD 200.0 |
| | The Aluminium Dunkerque plant is localed approximativity at 750 kms from Lyon. The return last of the program viscos at Left for those locking for connecting fischt | |
| | in Paria, London, or Bruaseta Researcherk the hell endeded details and schedules of the sheet shell on PSY/84 | |
| | website | |
| | Technical Field Trip to Gardanne - Alumina Refinery | USD 200.0 |
| | Thursday, 31/Oct/2024: 7:00am - 8:00pm The Alteo Genterine plant is located approximatively at 320 kms from Lyon. | |
| | The program includes a return trip to Lyon. Planese there the load includes tablets and include of the interim visit on ICS/084 | |
| | website | |
| conference proceedings | Cirriad to 50 perioperts maximum | |
| • • | Full Color Printed conference proceedings shipped to you | USD 350.0 |
| | Prinlad conference proceedings (THAVAUX No. 53) in full color, shipped to your mail address after the conference. | winides base |
| hort Course | Those Short Courses require a specific registration | |
| | Aluminium Eleotrolysis 8hort Course Thursday, 24/Oct/2024 - Saturday, 26/Oct/2024 | USD 1,700.0 |
| | The 3-day course will provide a comprehensive understanding of the electrolysis process and an overview of the state-of- the-set eluminium production. | |
| | Refer to the course fiyer on ICSOBA website Limited to 50 perfectoretix miximum | |
| | Bayer Short Course | USD 1,700.0 |
| | Thursday, 24/Oct/2024 - Saturday, 26/Oct/2024 The 3-day course will provide a comprehensive understanding of the Bayer process and | |
| | an overview of the state-of-the-ert atumina production. Refer to the course fiver on ICSOBA website | |
| | Limited to 50 perticipents maximum | |
| Resellenseus | | |
| liscellaneous | | |
| llecellaneoue Remark of Participant | | |
| liscellaneous Remark of Participant | | |

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Click on "Proceed to step 3"

2.3. Registration summary

This screen is providing you with the recap of your choices, corresponding fee and total amount chargeable to make your registration effective.

| Dverview > Participant Data Image: Segistration for Participation - Step 3 of 4: Registration summary 'lease enter your payment method and details. | 4. Confirm Registration | @↓ |
|---|-------------------------|--------------|
| Registration for Participation - Step 3 of 4: Registration summary lease enter your payment method and details. | 4. Confirm Registration | |
| | 4. Confirm Registration | |
| 1. Participant Status 2. Event and Item Selection 2. Registration summary | | |
| Qty. Description | Unit Price | Fee |
| Conference registration Physical conference registration Event Date: 28-30 October 2024 Event Location: Lyon, France To help us to better manage conference room allocation, please select the main field you intend to attend: Aluminium Electrolysis | USD 1,000.00 | USD 1,000.00 |
| 2 Complementary events Welcome Cocktail Event Date: Sunday, 27/Oct/2024: 8:00pm - 10:00pm Event Location: Marriott Lyon Cité Internationale | | |
| 2 Complementary events Gala dinner Event Date: Tuesday, 29/Oct/2024: 7:30pm - 11:30pm Event Location: Abbaye de Collonges "Paul Bocuse" | | |
| 1 Optional events "Memorial" trip Event Date: Sunday, 27/Oct/2024: 9:00am - 5:00pm Event Location: Aluminium valley - Vallée de la Maurienne Guided tour of Maurienne historical industrial sites - Full day return trip from Lyon This tour is subject to 15 participants minimum and limited to 50 maximum | USD 50.00 | USD 50.00 |
| 1 Optional events Social events : Cruise dinner Event Date: Monday, 28/Oct/2024: 7:30pm - 11:30pm Event Location: Discover Lyon by night during sightseeing tour on the Rhône and Saône rivers Enjoy cocktail dinner and meet our tonight sponsor representatives (Fives Company) Limited to 160 participants maximum | USD 50.00 | USD 50.00 |
| Optional events Social event : Fun party Event Date: Wednesday, 30/Oct/2024: 8:00pm - 10:00pm Event Location: Have fun with DJ music, casino gaming and magic tricks for the last night of the conference at picturesque Fort de Vaise, downtown Lyon city Enjoy cocktail dinner and meet our tonight sponsor representatives (Reel Company) Limited to 160 participants maximum | USD 50.00 | USD 50.00 |
| 1 Technical Field Trips Technical Field Trip to Dunkirk - Aluminium Smelter one way Event Date: Thursday, 31/Oct/2024: 7:00am - 7:00pm The Aluminium Dunkerque plant is located approximativity at 750 kms from Lyon. The return leg of the program stops at Lille for those looking for connecting flight in Paris, London, or Brussels Please check the last updated details and schedule of the plant visit on ICSOBA website Limited to 50 participants maximum (return + one way option) | USD 200.00 | USD 200.00 |
| | Total Amount | USD 1,350.00 |

The purpose of the following part of this screen is to either confirm yourself as recipient of the invoice and receipt, or fill in the details for an alternative person/address



| * Recipient of invoice and receipt | Use the address of the participant | | |
|---------------------------------------|---|--|--|
| Participant's address | Aluisking Prof. Joe Bloggs Smelting Road 007 London Cayman Islands (United Kingdom) joe.bloggs@alu.com | | |
| Change to Alternative invoice address | | | |
| * Recipient of invoice and receipt | O Use an alternative address. Please select this option and enter details below. | | |

Lower part of the screen reminds you that "Credit Card" is the payment option to clear your ICSOBA 2024 registration fee. ConfTool system is fully integrated with the secure and well-known Stripe online payment service.

By using CC payment, you benefit of a fast, reliable, and secure service whilst enabling us to avoid the burden of the administrative payment tracking.

By using CC payment, you also benefit from the enhanced, fast and integrated ICSOBA refund policy (Full refund less 50\$ administrative fees till 15 October 2024)

| American Express UnionPay | |
|--|-----|
| Miscellaneous Remark of Participant | - A |

Very limited exception could be accepted subject to specific agreement with ICSOBA management.

"Group payment" is available for companies enrolling 5 participants or more. If this is your case, you should have completed the "Alternative invoice address" with at least name and email of your company colleague managing this group payment.

Inquiries must be addressed to info@icsoba.org

Completion of this screen will not trigger the payment process.

Click on "Proceed to step 4"



2.4. Confirm registration.

This is the final step leading to the status of "pending payment participant" of your registration.

This is confirmed by the sentences highlighted in yellow:

| ← Overview | 🖄 Joe W. Bloggs マ 🖾 Logout | | |
|---|----------------------------|--|--|
| Overview > Participant Data | @↓ | | |
| Begistration for Participation - Step 4 of 4: Confirm Registration | | | |
| Please confirm your entries by clicking on "Confirm Registration" at the bottom of the page. Once you confirm registration, you will be registered as a conference "pending payment" participant | | | |
| After you confirm registration you will be directed to the Conftool "Overview screen" which will provide you with a summary of your status as well as several action options including the conference fee payment. You will receive a confirmation e-mail. You will also be able to print out your registration confirmation and invoice from the overview page. | | | |
| 1. Participant Status 2. Event and Item Selection 3. Registration summary 4. 0 | Confirm Registration | | |

The next paragraph is another recap of the options you selected, your payment method and remarks.

The last step is to read the terms of registration and payment: payment policy, refund policy and ICSOBA conference general policies. Then confirm agreement by ticking the check box.

| Confirmation of Registration Terms | |
|---|---|
| Terms of Registration and Payment | Payment policy: |
| | If registration fee is not paid at corresponding period (Early bird, Regular, Late, Last minute) end date, registration for the conference will be automatically cancelled, unless a special arrangement with the organizers is made. Participant will receive a reminder of this open payment one week before the corresponding deadline. |
| | Refund policy: |
| | ICSOBA understands there could be circumstances when a participant who has paid his/her conference fee must cancel his/her conference participation. To be consistent with ICSOBA encouragement to early registration, an enhanced refund policy has been defined: |
| | A cancellation received by ICSOBA (info@icsoba.org) more than two weeks before the opening date of the conference (i.e. received before 15 October 2024) will lead to a full refund of the total amount paid (conference fee plus optional registration), minus a 50% processing fee. A cancelation received by ICSOBA (info@icsoba.org) less than two weeks before the opening date of the conference will lead to 25% refund of the conference fee paid. |
| | ICSOBA conference general policies |
| | By registering for this conference, attendees agree to the terms of the ICSOBA conference general policies |
| | For more information about ICSOBA policies, visit the ICSOBA policies page. https://icsoba.org/policies/ |
| * Confirm | I have read and understood the above terms of registration and payment and declare acceptance. |
| Return to Step 3: Registration sum | mary Confirm Registration |

Click on "Confirm registration"

This completes the process of creating your participant profile and options for the conference.



Therefore, as the end of this second phase, you achieved the status of "pending payment participant".

You are NOT yet a registered participant to attend the conference. Your registration will be effective only when full payment is received.

This second phase concludes on the ConfTool "overview" page on which your status is indicated in the header paragraph:



From this ConfTool "overview" page, as ConfTool user, you have now access to several options:

| You ca | an select from the following options: |
|---------|---|
| 🖹 You | ur Submissions |
| He | re you can submit a new abstract and manage your submitted abstract or papers. |
| 🖓 Vis | a Invitation Letter 🖻 |
| You | u may now download and print out your visa invitation letter (PDF file). |
| She She | ow User Account Details |
| He | re you can access the personal data of your user account. |
| 20 Edi | it User Account Details |
| He | re you can update your personal user data. |
| E Log | gout |
| Ple | ease sign out when you are finished to prevent unauthorized access to your account. |
| 🔂 Log | gout and Return to the Main Website |
| Sig | in out and return to the website "42 nd Conference and Exhibition ICSOBA 2024" |

Of particular interest, if you need an invitation letter for a visa request, you can download the ICSOBA invitation.



Also, from this ConfTool "overview" page, as participant, you have now access to the following options:

| A | s participant you have the following options: | ? |
|----|---|---|
| 12 | Access Your Participant Registration Details Here you can access all details of your registration for participation. Edit Your Event Registration Details and/or Register for Another Event Here you may update selected event registration details and/or register for further events. For cancelations, please contact the conference organizers first. | |
| | Invoice and Registration Confirmation B You may now download and print out your invoice and registration confirmation. | |
| F | Edit Name Badge Details You may edit your name badge details. Please enter the data as you would like them to appear on your name badge. | |

Notably, you can access your Invoice and Registration Confirmation and cross check your badge detail.

You now must move to the last phase of the process: conference fee payment.

This last phase of the process can be undertaken either in continuation of phase 2 or at a later stage by returning to the ConfTool site and login in again.

We would like to draw your attention to a very important point regarding the different categories of fee, depending on the date of your registration:

To benefit from a specific rate, your payment must be received before the last day of the corresponding category.

- before 31/7 for Early Bird
- before 30/9 for Regular
- before 15/10 for Late

Failure to comply with these deadlines will result in the rate being automatically adjusted to the new rate of the day.

A reminder will be sent to all registered participant "without payment" about one week before each of those deadlines.

Note: a specific deadline is set for the speakers who must have cleared their registration fee before Tuesday 27 August (60 days before conference opening).



3. Conference fees payment

Irrespective if you start this phase 3 in the continuation of phase 2, or if you resume the process sometime after completing phase 2, the process is the same as you will be starting from the ConfTool overview screen.

3.1. Credit Card payment (Stripe) option

| Overview | Soe W. Bloggs ✔ 🖾 Logout |
|---|--------------------------|
| Welcome, Prof. Joe W. Bloggs | |
| You are logged in as user joe. | |
| You are registered as participant. Total Amount: USD 1,250.00 | |
| Payment method: Via credit card, using the secure online payment service "Stripe" | |
| No payment has been recorded yet. Registration is not complete until your full payment is rec | ceived. |
| Please use the secure online service Stripe to pay by credit card. | |
| stripe VISA Constant Payment | |

Please note that JavaScript and Cookies have to be enabled to use the payment system (this is usually the case). If you experience any problems, please contact the conference organizers at conftool@icsoba.org.

From this screen, click on the Stripe banner "Start Payment" as illustrated above which will direct you to the Stripe payment screen hereunder:

| | | Pay with | link ⇒ | |
|---|-------------------|--|---|-------------------|
| ICSOBA 2023, ID: 2002 | | Or pay w | ith card | |
| Invoice: ICSOBA2023-0113 | Email | joe.bloggs@ | alu.com | |
| | Card informa | ation | | |
| | 1234 1234 | 1234 1234 | VISA 🚺 | - SS - SS |
| | MM / YY | | CVC | -0 |
| stripe | Name on car | d | | |
| | Country or re | egion | | |
| | France | | | ~ |
| | Securi Pay fas | ely save my inform ster on ICSOBA and e | ation for 1-click ch everywhere Link is ac | eckout cepted. |
| ared by stripe . Terms . Rrivasy | | Pa | у | |

Fill in your credit card detail and follow on screen instructions.



3.2. Payment completed

This stage is achieved either when you complete payment, or when organisers have waived your registration fee, or allocated your registration fee to your company group invoice.

The header paragraph of the ConfTool "overview" page is now modified to:

| Overview | C Logout |
|--|----------|
| Welcome, Prof. Joe Bloggs | |
| You are logged in as user Bloggy . | |
| You are registered as participant. Total Amount: USD 2,200.00 | |
| Payment in full has been received. Thank you. | |
| List of Payments Made to Date | |
| Date: 27/Aug/2023 Payment Amount: USD 2,200.00 Payment Information: Your money transfer has been received. Thank you. | |
| Paid in Total USD 2,200.00 | |
| Amount Due USD 0.00 | |

You also receive from the ConfTool system **AND** you can print from the ConfTool "overview" page your payment receipt:



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At the end of this third and last phase, you achieved the status of "Registered Participant".

The bottom part (possibly on a second page) of your Invoice and Registration Confirmation now looks like:

Page 2

| Qty. | Description | | Fee |
|------|-------------|--------------|--------------|
| | | Total Amount | USD 2,200.00 |

Payment in full has been received. Thank you.

With best regards,

END OF THE PROCESS